

Rentokil

The Experts in Pest Control

DO NOT
DISTURB

PRIERE DE NE PAS DERA
BITTE NICHT STORE
NO MOLESTEN

Sleep tight, Don't let the bed bugs bite

A guide for bed bug control in hotels

The importance of bed bug control

With global travel on the rise, the prevalence of bed bugs can be a fast-growing problem for premium hotels and boutique guest houses alike. Notorious for impacting brand image, reputation and customer satisfaction, these pests are highly challenging to eliminate and can result in revenue loss through unoccupied rooms if overlooked, or left untreated. Even the best-run and cleanliness-conscious establishments can suffer bed bug infestations. The influx of travellers to and from exotic destinations, where bed bugs are tolerated, calls for increased efforts in regular, informed inspections and prompt remedial action.



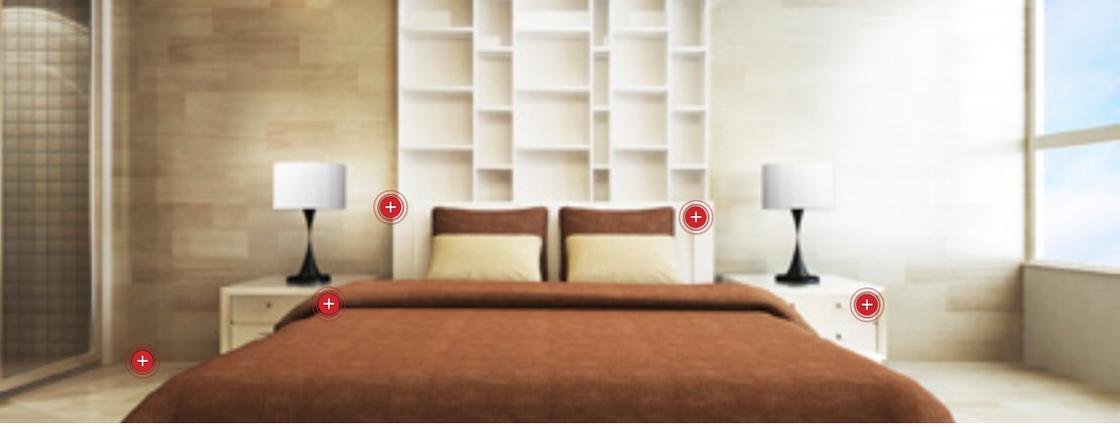


How to identify bed bugs

Early detection is of paramount importance in bed bug control. Cleaners and house keeping staff are frequently the first line of defence and in the best position to spot the tell-tale signs of an infestation:

- Distinctive sweet, sickly smell
- Blood spots on bedding
- Dark faecal pellets
- Yellowing cast nymphal skins
- Live insect
- Bed bug bites - itchy, red skin welts





Where to find bed bugs

Contrary to their name, bed bugs are not only found in beds. Easily transportable in clothing and baggage, these insects can thrive in just about any crack or crevice. Rarely seen in the day, they hide their paper-thin bodies in all kinds of furniture.

Take care to regularly inspect the following areas of all rooms:

- Mattresses
- Bedding
- Headboards
- Underlays
- In cracked or broken plaster
- Inside electric plugs, sockets and fittings
- Between timber floorboards
- Under skirting boards





Expert, tailored solutions

Rentokil Bed Bug Monitor

The unique Rentokil Bed Bug Monitor uses a food based lure, mimicking human blood to attract early stages of nymphal and adult stage bed bugs onto it, allowing for an early warning of bed bug activity.

The monitor is part of a proactive detection programme to track the presence of bed bugs at various strategic control points within a bedroom or other high risk area.

This enables bespoke control measures, including Rentokil Heat Pod treatments to be carried out in targeted areas before bed bugs spread throughout the property.

Bed Bug Treatment Solutions

Rentokil's Heat Pod eliminates bed bugs through the application of heat within a unique, Rentokil-designed heat pod. This effective treatment is computer-controlled, quick to apply and efficiently reaches all areas of insect-infested material. The Heat Pod has been designed for ease of set up on customer premises, allowing the swift treatment of infested items on site.

Customer Benefits

- Effective: Continual, early warning of bed bug activity in hotels and guest houses
- Saves time and money: Early detection allows for higher chances of successful treatment, reducing the risk of bed bug infestations spreading to other guest rooms
- Peace of mind: Protect your reputation from the negative implications of having a bed



How to react to an infestation

Without proper care and professional attention, bed bugs can spread rapidly from the source to adjacent bedrooms, meaning prompt detection and swift, effective action is key to controlling an infestation.

When faced with a bed bug infestation, follow the five simple steps below.

1. Report the infestation to the management
2. Do not remove any items and prohibit all access to the infected room
3. If the room was recently cleaned, immediately remove all cleaning tools from the premises. Vacuum cleaners and other cleaning machinery should be thoroughly checked for signs of bed bugs
4. If required, transfer guests in the proximity (of infested room) to an alternative room. Ensure they bring only their personal belongings
5. Contact Rentokil for a professional, effective treatment tailored to your business



The Experts in Pest Control

Part of the Rentokil Initial group, we are pest specialists with over 85 years' experience and a global presence in over 60 countries. Our bed bug control service promise includes:

- Detailed reports of all site surveys
- Comprehensive, site specific risk assessments and method statements supplied for client approval prior to commencement of any work
- Experienced and highly trained service teams for the highest standards of professionalism
- Innovative, effective treatment solutions
- Nationwide, rapid response
- Bed bug awareness training programmes for staff

Call 0808 256 3664

or visit us at www.rentokil.co.uk