

Rentokil Insurance Limited
Insurance Product Information Document

Rentokil Woodworm e-cover

Complete pre contractual and contractual information on this insurance policy is provided in other documents.

What is this type of insurance?

Through payment of an annual premium, this insurance policy provides insurance protection for residential property owners to cover the treatment costs for an active woodworm infestation.



What is insured?



Treatment to control the woodworm infestation in the policyholder's residential property and within the terms of the Policy Document and/or the Schedule of Insurance



Unlimited number of valid claims up to a maximum aggregate value of £5,000 for all claims in any policy year



What is not insured?



All items listed within the Policy Document under the heading "What is NOT covered?"



Any policy exclusions as detailed in the Schedule of Insurance



Are there any restrictions on cover?



The Rentokil woodworm e-cover policy is not a maintenance or service contract and does not cover regular property inspections



Where am I covered?



This insurance policy will only cover residential properties on the UK mainland as identified within the online application form and in the Schedule of Insurance



What are my obligations?

You must:

- contact Rentokil Woodworm e-cover as soon as you are aware of a potential claim
- keep the insured property in good condition
- tell Rentokil Woodworm e-cover about any changes to the insured property which are not part of routine repair or maintenance
- promptly carry out any building repairs identified by Rentokil Woodworm e-cover or its agents
- allow access to the property within a reasonable timescale to carry out any inspections or treatment required under the terms of the insurance policy
- give any information and help requested



When and how do I pay?

Card payment details will be available online once you have accepted the quotation and confirmed you have read essential information.

Payment details to renew the policy will be sent to you with the renewal invitation, approximately 30 days before the anniversary of the policy start date.



When does the cover start and end?

The policy cover will start and become valid when we accept your online application and the first annual premium is received.

The policy cover will end the day before the anniversary of the start date and as stated within the Schedule of Insurance.



How do I cancel the contract?

You can cancel the contract within 14 days of payment by contacting Rentokil Insurance via e-mail, telephone or post. Contact details are provided within the Rentokil Woodworm e-cover Policy Document.